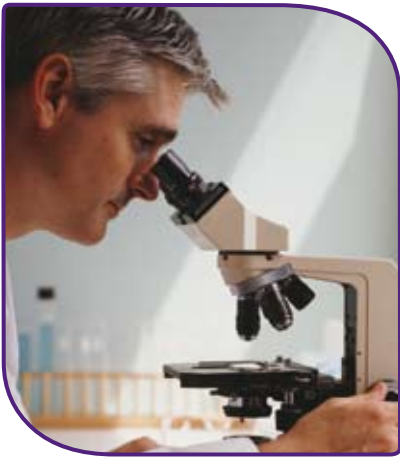


University Hospital of North Staffordshire NHS Trust

University Hospital of North Staffordshire  NHS
NHS Trust



Professional services including data migration, customisation and training from Gael Ltd helped staff at the Pathology Directorate of the University Hospital of North Staffordshire in moving towards a more co-ordinated pathology approach to quality management with Q-Pulse.

The University Hospital of North Staffordshire NHS Trust provides a wide range of district hospital services to the local North Staffordshire population of half a million, and specialised acute services to a population of some three million in the local area, neighbouring counties and Wales.

'Q-Pulse is a fundamental part of our pathology quality management system. Having Gael arrange the data migration meant that there were no problems for us to deal with and we had no disruption to our Q-Pulse service,' says Katie Berger, Quality Manager, Training Officer & Health and Safety Co-ordinator for the Trust's Pathology Directorate.

'Working with Gael to customise Q-Pulse ensured that we had access to the advice of an expert, so that we were able to co-ordinate our quality management system between departments and avoid unnecessary duplication in the Document and Asset modules.'

'The trainer that Gael provided thoroughly discussed each module and was extremely helpful in setting up the system to record equipment failures, plaudits and quality improvement ideas. This has ensured that staff with varying experience of the system can easily use Q-Pulse.'

'Following training, quality leads from each department returned to their laboratories extremely enthusiastic about the benefits of using all aspects of Q-Pulse to manage our quality system, and confident to cascade the training to the whole of their lab.'

'All contact with Gael throughout the upgrade process was extremely supportive and professional. Q-Pulse satisfies all our quality needs from local quality issues to CPA/UKAS/MHRA accreditation as well as the Trust's clinical governance requirements.'

'I'd advise anyone who needs a comprehensive quality management system to use Q-Pulse and to make full use of all the services that Gael provides. Gael have ensured our upgrade has been a totally stress-free experience.'

“ Having Gael arrange the data migration meant that there were no problems for us to deal with and we had no disruption to our Q-Pulse service. ”

Katie Berger

Quality Manager, Training Officer & Health and Safety Co-ordinator

University Hospital of North Staffordshire

**For more information, contact us now on
+44 (0) 1355 593400 or at info@gaelquality.com, and
let us start taking the work out of your implementation today.**