



Simclar

In putting any system into place, laying a solid foundation can mean the difference between a solution that adds value to the business and a problem that negatively impacts profitability. In implementing their Q-Pulse system, the Dunfermline-headquartered Simclar Group laid the groundwork for success with services from the solution's developers, Scottish software company Gael Ltd.



With 9 facilities worldwide, including China and the United States, Simclar provide their customers with a complete range of manufacturing and fulfilment services. In maintaining and improving their QMS, the integrated co-manufacturing group sought to reduce the time, effort and cost in implementing Q-Pulse for ISO 9001 compliance at their headquarters in Dunfermline, Scotland.

'Gael's experience and expertise were invaluable in getting our project off to a flying start,' explains Eric Anderson, Group Director of Quality, Simclar Group Ltd. *'Without their help, our implementation team would have faced a much larger commitment, which would then have impacted elsewhere for us in terms of time, effort and cost.'*

'The service helped us to put Q-Pulse in place with the minimum risk, which made sure that we could manage all tasks required by the project and that the system could be rolled out throughout the company quickly and easily within our specified time frame.'

“ Gael's experience and expertise were invaluable in getting our project off to a flying start ”

Eric Anderson
Group Director of Quality
Simclar Group Ltd.

Working with Gael to clearly define the objectives of the project can help to make sure that any implementation goes according to plan. And with implementations successfully completed for more than 250 organisations, professional services from installation to training can reduce the risk of system- and resource-related issues in going live with the system.

'We're now live with the system throughout our site at Dunfermline and training users when and where required,' adds Eric. *'Whenever I've had any queries, I've had great support from the new Community website as well as the Support team, who have been friendly and supportive throughout our implementation.'*

**For more information, contact us now on
+44 (0) 1355 593400 or at info@gaelquality.com, and let
us start taking the work out of your implementation today.**